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A division of multiimedia limited
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TELIKOM PNG LIMITED

Customer Services Department
Telikom PNG Limited, Ground Floor Telikom
Rumana Kumul Avenue, Waigani NCD
Papua New Guinea

Customer Agreement Order Form and Contract

CUSTOMER INFORMATION

Company Name	ABN/ACN (if relevant)
Address line 1	Contact Name
Address line 2	Phone Number
City/State	Fax Number
Postcode	Email address

BILLING INFORMATION (IF DIFFERENT)

Company Name	
Address line 1	Contact Name
Address line 2	Phone Number
City/State	Fax Number
Postcode	Email address

SHIPPING INFORMATION (IF DIFFERENT)

Company Name	
Address line 1	Contact Name
Address line 2	Phone Number
City/State	Fax Number
Postcode	Email address

ORDER INFORMATION

Date of Order	Contract Term
Customer Type <input type="checkbox"/> New Customer <input type="checkbox"/> Existing Customer	Telikom PNG/NewSat Rep
New Order <input type="checkbox"/> New Order	Telikom PNG/NewSat Order Number
Change to Existing Service <input type="checkbox"/> Renewal <input type="checkbox"/> Term Change <input type="checkbox"/> Upgrade - Add/Modify Service/Location	

TELIKOM PNG/NEWSAT SERVICE & EQUIPMENT PRICING INFORMATION

Services	One Time Cost	Monthly Service Fee
<input type="checkbox"/> Data Communication Services <input type="checkbox"/> Unlimited <input type="checkbox"/> Enterprise Plus <input type="checkbox"/> Carrier <input type="checkbox"/> CIR (Committed Information Rate) Upstream _____ KBPS/Downstream _____ KBPS Antenna Position _____ Latitude _____ Longitude		
<input type="checkbox"/> Equipment and Other Services _____ _____ _____		
Total	\$	\$

Please Note: First payment always includes One Time Costs, one months data charges as a deposit and the first month's Data Services.

PAYMENT INFORMATION

Payment Options (please choose one)

Credit Card by Phone

Call +61 3 9674 4614 between 9:00am - 5:00pm
Monday to Friday with your Credit Card details handy.

By Post

Post your completed Credit Card Details form
(See Below), or your Cheque made payable to NewSat,
Level 27 IBM Tower, 60 City Road, Southbank Vic 3006

Direct Debit

To register for Automatic Direct Debit Payments from your
Cheque or Savings account, phone the Billing Enquiry
number +61 3 9674 4614 between 9:00am - 5:00pm
Monday to Friday

By Fax

Fax your completed Credit Card Details form
(See Below) To NewSat, Fax Number +61 3 9674 4655.

CREDIT CARD DETAILS

To pay by post or fax please use this credit card payment form.

Card Type

Visa Master Card Bankcard American Express Diners

Card Number

____ / ____ / ____ / ____

Expiry

____ / ____

Payment Amount

\$ _____

Name on Card

Signature of Card Holder

Cardholder acknowledges receipt of goods and/or services in the amount of the total shown hereon and agrees to perform the obligations set forth in the cardholder's agreement with the issuer.

TELIKOM PNG/NEWSAT CUSTOMER AGREEMENT

Customer hereby orders from Telikom PNG/NewSat the Telikom PNG/NewSat Equipment, Data Communication Bandwidth Services and other related services described in this Order Form. This Order Form is being issued pursuant and subject to the terms & conditions, Scope of Work, Customer Contract or similar agreement between the parties (or, if applicable, between Telikom PNG/NewSat and the party nominated by the Customer ("the affiliate") identified above) governing the purchase of Telikom PNG/NewSat Equipment, Data Communication Bandwidth Services and other related services ("Terms & Conditions"), and shall become valid when executed by the Customer and accepted by an authorized representative of Telikom PNG/NewSat. Use of any Telikom PNG/NewSat Equipment, Data Communication Bandwidth Services, and other related services are also subject to Telikom PNG/NewSat's Acceptable Use Policy. All costs, fees and charges are quoted in Australian dollars and are exclusive of GST, unless otherwise stated. The details of this Order Form and Contract and the Agreement to which it relates are to be treated as 'Commercial in Confidence'.

Special Instructions:

1. Fees are per the Telikom PNG/NewSat Data Communication Bandwidth Service Plan selected by the Customer, defined as the upstream and downstream transmission speed of the Telikom PNG/NewSat True Broadband Service.
2. Installation, Testing & Commissioning Services and other related service charges are billed in advance subject to Telikom PNG/NewSat's standard Trading Terms and may be adjusted if actual cost to Telikom PNG/NewSat exceeds the estimate.
3. Installation, Testing & Commissioning commences upon receipt of Customer's payment for the equipment and confirmation of receipt of equipment at the installation location.



4. Trading Terms – Net 14 Days from date of invoice:
 - (a) CPE System & other applicable customer equipment must be paid in full, prior to shipment, unless prior arrangements are made with Telikom PNG/NewSat.
 - (b) Monthly Data Communications Bandwidth Service Fees are payable monthly in advance of the provision of service, commencing on the monthly anniversary of the Billing Date.
 - (c) Other Related Services are invoiced at completion of the provision of the respective monthly service period.
5. The aforementioned pricing is specific to the Customer. Any variations in the Scope of Work or the prices contained herein this Customer Contract and Order Form shall be re-quoted by Telikom PNG/NewSat.
6. The prices contained herein this Customer Contract are pursuant to the Scope of Work discussed and mutually agreed to by Telikom PNG/NewSat and the Customer.
7. In the event there is a requirement change of the Scope of Work and/or the Scope of Work are determined not accurately depicted, Telikom PNG/NewSat reserves the right, at its sole discretion, to quote for any additional services or equipment not reflected in the original Scope of Work.
8. Telikom PNG/NewSat's Acceptable Use Policy as appearing on the Telikom PNG/NewSat website applies to all Customers.
9. All Prices are quoted in AUD and exclude GST and FIH unless otherwise stated in this Customer Contract.
10. Telikom PNG/NewSat may, at its discretion, arrange for an authorised installation engineer to inspect each applicable site to determine the Scope Of Work required for installing the CPE System unit(s). The Scope Of Work will include the applicable installation, testing & Commissioning costs for each applicable CPE System installation.
11. Voice Over IP Telephony Service is specifically excluded for use unless approved in writing by Telikom PNG.
12. Other services detailed as follows

By executing this Customer Contract and Order Form, Customer agrees to purchase the Telikom PNG/NewSat Data Communication Bandwidth Services, CPE Systems and other related equipment and services on the Telikom PNG/NewSat Terms and Conditions stated herein this Customer Contract, and as may be amended from time to time.

I have read and accept Telikom PNG/NewSat's Terms and Conditions as detailed on the NewSat website www.newsat.com or as previously mailed, faxed or emailed to me.

ACCEPTED BY CUSTOMER

Name (BLOCK LETTERS)	
Title	Signature

ACCEPTED BY TELIKOM PNG

Name (BLOCK LETTERS)	
Title	Signature

ACCEPTED BY NEWSAT

Name (BLOCK LETTERS)	
Title	Signature